



## Pool Party Deposit Refund Guidelines

To ensure a seamless event, please adhere to the following regulations:

1. Arrive no earlier than 15 minutes prior to the scheduled start time for setup.
2. All guests must comply with the pool rules posted at the entrance, which are consistent with public swim guidelines.
3. Appropriate swimwear is required. Cotton attire, cut-offs, and underwear are prohibited.
4. Food and beverages must remain at designated picnic tables. No food is permitted in or near the water.
5. Maximum guest capacity is 75 individuals unless prior notification of additional attendees is provided. This includes all individuals entering the premises, both swimmers and non-swimmers.
6. Children under the age of 5, as well as any non-swimming children, must be supervised by an adult within arm's reach in the water.
7. Music is permitted but must contain clean lyrics only and be kept at a low volume.  
**Music that interferes with lifeguard communication will not be allowed.**  
Electrical outlets are not available.

## Bad Weather Policy:

Swimming is prohibited during severe weather warnings or the observation of lightning.

Should adverse weather conditions exist before the scheduled pool party, the pool will remain closed until the weather has passed.

In the event that inclement weather arises after the pool has opened, all swimmers must vacate the pool area and seek temporary shelter until swimming can resume (30 minutes following the last sighting of lightning or sound of thunder).

## Deposit Refunds:

Deposit refunds are typically processed within 5 to 8 business days, subject to the processing times of your financial institution.

Refunds or partial refunds will be determined at the discretion of the Pool Manager.

Criteria for Refund Verification (as confirmed by Parks staff):

1. Was the reservation completed within the allotted time?
2. Was the facility cleaned and all trash, food, & decorations removed?
3. Was the facility left in proper working condition?